



# Utah Partners FOR HEALTH

*Providing Access to Healthcare for Those in Need*

[www.upfh.org](http://www.upfh.org)

## Message from the Board Chair

The year 2021 was certainly unprecedented in many ways. For several years our strategic plan was to create an integrated program that provided medical, dental, behavioral health, optical, pharmacy, and enabling services all under one roof. In 2021 we have completed the transformation at our West Jordan Family Clinic by adding over 4,500 sq feet of clinic space. The new clinic includes a Pharmacy, 8 Medical rooms, Lab, 2 Behavioral Health offices, 1 Referral Coordination Office, 1 Admin office, expanded front desk and provider space, reception and office space for an In-House Optical clinic, space for for integrated dental hygiene, and a break room/staff meeting space. Our other two clinics, the Mid-Valley Medical clinic, and the UPFH Dental clinic got a makeover with new flooring, paint and glass barriers.

Our staffing also grew with the addition of 10 new positions and we welcomed a new medical

medical and dental director.

Utah Partners for Health remains committed to providing access to care for all those in need regardless of their ability to pay. We serve



*Cheryl Shepherd, Board Chair*

the highest number of uninsured of any Community Health Center in the state of Utah. Our payor mix did shift from 80% to less than 77% uninsured and our service revenues have continued to increase.

We passed our 2021 Official Site Visit conducted by the Health Service Resource Administration and our Joint Commission inspection for re-accreditation as a Patient Centered Medical Home with minimal findings.

We continue to strive for the highest quality of care as we partner with our accountable

organization, Steward, to improve our quality measures and capture new revenues made available through payment reform.

Our Substance Use Disorder and Medication Assisted Treatment really expanded in 2021. We created an integrated team of health care providers, RN Case managers, Medical Assistants, and case workers that met regularly to provide care for the recently incarcerated. The program has been applauded by local health officials and prison case workers for effective care. Our (SUD) team's success is allowing us to continue to expand our mobile medical clinic SUD efforts in 2022.

We were able to provide COVID testing all year and also provided free take home tests.

Overall, our number of patients increased by 19% and our number of visits increased by 17% to total 17,871 visits.

As a member of the board for Utah Partners for Health since 2010, I

Our mission is to provide compassionate, comprehensive, quality care to empower underserved individuals, families, and communities in a patient centered medical home.

have seen the tremendous growth of the organization from being a bridge to provide care to providing primary care services for thousands of individuals. I am most happy that our culture remains to value the individual and provide respect and dignity for each of our patients.

I would like to applaud Debbie Turner and her staff for the dedicated work they provide to be an exemplary organization in a time of constant change. As I and my fellow Board of Directors look forward to the future we are blessed to be in the hands of Debbie and her team. Our desire to serve remains our best asset. *"It is our attitude at the beginning of a difficult task which, more than anything else, will affect its successful outcome"* - William James.

Cheryl Shepherd,  
Utah Partners For Health Board  
Chair

## Model 1

**Partnering Clinics** - We partner with healthcare providers who donate an average of 77% of their customary billing to our patients. This model allows us to leverage our donations to over \$12.63 in healthcare provided for every \$1.00 donated to direct services. Patients make a small co-payment (as if they had insurance), paying an average of 15% of the total healthcare bill. UPFH funds the remaining 8%. This is a viable and inexpensive option for patients needing primary care services, and often prevents unnecessary emergency room visits. UPFH works with over 100 health care professionals who partner with us in serving the underserved.

## Model 2

### Mobile Clinics- Medical/Eye Care

Our Mobile Clinic Programs reach into communities that experience cultural and transportation barriers, in addition to being low-income and lacking insurance. Patients receive free exams for acute, chronic, or mental health illnesses. Children and adults receive well checks, and students can receive a sports physical. Patients can be checked for diabetes, hypertension, urinary tract infections, strep throat, anemia, pregnancy, and receive nebulizer treatments for respiratory infections and asthma. Mobile Clinic clients typically would have used the emergency room or not sought care due to cost, transportation, or lack of understanding of the healthcare system. Mobile Eye patients receive an exam, a prescription for lenses and free or low-cost lenses.

## Model 3

### Mid-Valley Health Clinic, UPFH Behavioral Health & Dental Clinic, UPFH Family Clinic - West Jordan

These three clinics operate as a Federally Qualified Health Center providing primary healthcare services for all patients' regardless of their ability to pay. We offer a discounted sliding fee schedule for patients 200% and below of the Federal Poverty Level. The clinics are accredited by the Joint Commission and certified as a Patient Centered Medical Home (PCMH).

## Board of Directors

Cheryl Shepherd  
Board Chair

Cescilee Rall  
Vice-Chair

Sean Petersen  
TREASURER

Burton Rojas  
Secretary

Jessica Latham  
Fahina Tavake-Pasi

Scarleth Ramnarine  
Alma Monge

Tracy Stocking  
Esther Aguiar-Isles  
Jaime Rowley

Debbie Turner CEO

## Our Vision Integrated and Value-Based Care

Utah Partners for Health is focused on providing integrated and value-based care. The new UPFH Family clinic -West Jordan provides medical, dental, behavioral health, pharmacy, and optical in one location. Additionally we provide medication assisted treatment, case management, referral coordination, insurance assistance and community health workers to improve social determinants of health. We have invested in enhanced provider tools to identify quality care measures specific for each patient. Our quality care team meets with accountable care organizations to identify opportunities to improve quality outcomes. Our passion remains to fill gaps in Utah's Healthcare system.

***Utah Partners for Health Provided 6,871 individuals with Primary Health Care Services in 2021 This amounted to 17,871 patient visits for individuals regardless of their ability to pay.***

- ***57% of patients were under 100% FPL***
- ***87% of patients were under 200% FPL***
- ***77% were uninsured***
- ***60% were Best Served in another language***
- ***77% were considered Non-White***
- ***30% of our patients were under the age of 19, and 64% were between 20 and 64 years of age.***

# Management Analysis

Utah Partners for Health is proud to announce the results of our 2021 Independent Auditor’s report by Bountiful Peak Advisors. “In our opinion, the financial statements present fairly, in all material respects, the financial position of Utah Partners for Health as of December 31, 2021 and the changes in its net assets and its cash flows for the year then ended in conformity with accounting principles generally accepted in the United States of America.” Bountiful Peak Advisors.

Utah Partners for Health’s revenue was \$5,657,767 with the continued generosity of our donors and supporters. In-kind donations from our partner healthcare professionals totaled \$317,881 and represented 77% of Model I total healthcare access provided. General Grant revenue

increased \$1,183,901 due to the Federal

Covid Response services and quality initiatives. Our total operating budget was \$4,582,035

Utah Partners for Health is excited to have provided access to over 17,871 patient encounters in need of healthcare in 2021. Since 2003 over 175,000 low-income individuals have now received care. We were able

**Our Model 1 program generated \$12.63 for every \$1 in donations in 2021**

to leverage \$12.63 in health-care services in Model I for every \$1.00 donated in 2021

The increase in revenue over expenses in 2021 was due to timely grants in relation to the COVID pandemic and increased insured patients. We are dedicated to serving patients throughout Salt Lake and Tooele Counties, and plan to

continue to expand our services and funding base in the many years to come. We look forward to 2022 with the continued integration of our , services to provide for all the needs of our low-income populations who lack access to care. Our passion remains to fill gaps in Utah's Healthcare System.

For more information  
801-417-0131

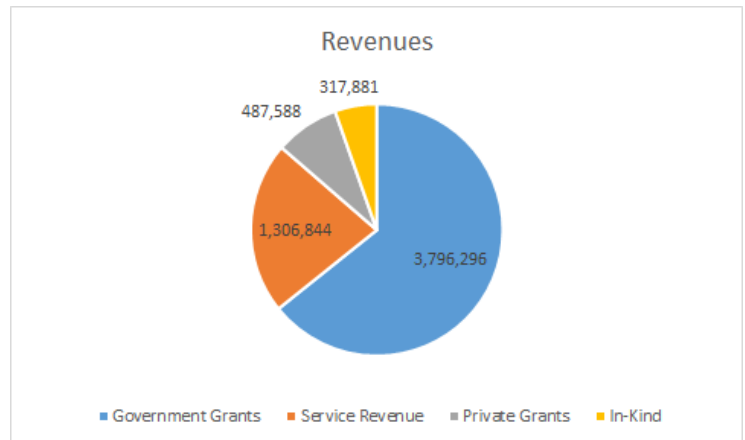
## Utah Partners for Health

### Statement of Activities for the Year Ended December 31, 2021

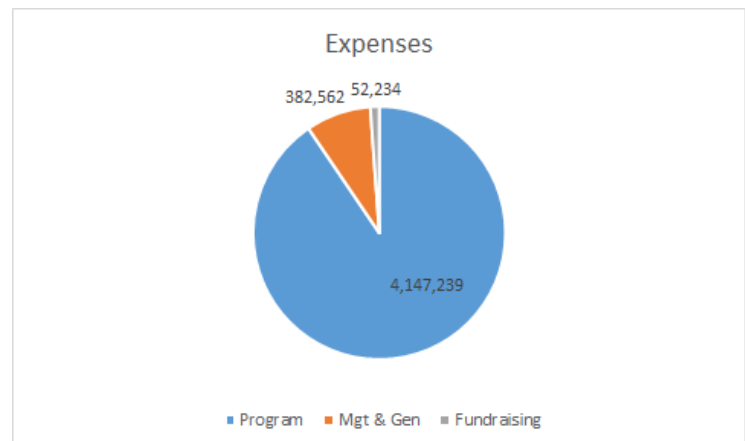
	Unrestricted	Temporarily Restricted \$56,250	12/31/2021
<b>Revenues</b>			
Government Grants	3,796,296		3,796,296
Private Grants	416,476		472,726
Donations	14,862		14,862
Other Revenue	67,039		67,039
Service Revenue	1,306,844		1,306,844
Net Assets Released from Restrictions \$			
<b>Total Revenues</b>	<b>5,601,517</b>		<b>5,657,767</b>
In-Kind Donations	317,881		317,881
<b>Expenses</b>			
Program Services	4,147,239		4,147,239
Management and General	382,562		382,562
Fundraising	52,234		52,234
<b>Total Expenses</b>	<b>4,582,035</b>		<b>4,582,035</b>
<b>Total Net Assets</b>	<b>3,218,706</b>		<b>3,218,706</b>

UPFH 2021 Independent Auditor’s Report: Revenue & Expenses

### Income



### Expense





## Utah Partners FOR HEALTH

*Providing Access in Healthcare for Those in Need*

Mid-Valley Health Clinic  
8446 South Harrison Street  
Midvale, Utah 84047

UPFH Dental Clinic & Admin  
7651 S. Main Street Midvale,  
Utah 84047

UPFH Family Clinic  
9103 S. 1300 W. Ste 102  
West Jordan, Utah  
84088

## Utah Partners for Health thanks our Generous Partners

United Way  
American Express  
State of Utah Primary Care  
Grants  
George S. and Dolores  
Eccles Foundation  
UBS Bank  
Exodus Healthcare Network  
Ally Bank  
Optum Bank  
Synchrony Bank  
Salt Lake County Health  
Department  
Sorenson Legacy Foundation  
JEPS Foundation  
3M Foundation  
Utah Medical Association  
Intermountain Healthcare  
Foundation  
Utah Financial Association  
United Healthcare  
Steward Healthcare  
Utah Department of Health  
Cambia Foundation  
Delta Dental Foundation  
Mark & Kathie Miller  
Foundation  
University of Utah

### Thank You to our Mobile Clinic Partners:

United Way  
The Utah Dream Center  
Kearns Jr High School  
Midvale City  
Comunidades Unidas  
Guadalupe Schools  
Boys and Girls Club  
Woodrow Wilson  
Elementary  
The Mexican Consulate  
National Tongan Society  
Roosevelt Elementary  
Granger Elementary  
Deseret Industries  
Orange Street Correctional  
New Life Christian Church  
The LDS Church  
Oquirrh Hills Elementary

Robert Frost Elementary  
Kearns High School  
South Kearns Elementary  
International Rescue  
Committee PAL Boxing Center  
Food Banks  
Canyon School District  
Fortitude Treatment Center  
Moss Elementary  
The Road Home Midvale  
Shelter Copperview Elementary  
Midvale Elementary  
Hillcrest High School  
East Midvale Elementary  
Sandy Elementary  
Atherton Correctional Facility  
and Many Other Community-  
based organizations (CBO's)

### Thanks to our Partnering Providers:

Exodus Healthcare Network  
Exodus Urgent Care  
Exodus Clinic West Valley City  
Advanced Motion Physical  
Therapy  
Magna Family Eye Care  
Gregory DuPont Pulmonologist  
Intermountain Healthcare  
Diagnostic Systems  
Intermountain Healthcare  
Optical Land  
Mountain View Physical  
Therapy  
Steven Miller Cardiology Charity  
Vision

*Thank you for your support  
of Utah's medically underserved!*

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